



CodeR at Maryvale Private Hospital

A REMOTE CODING SOLUTION PROVIDING A CONTINUOUS SERVICE

Maryvale Private Hospital—situated at Morwell in Victoria’s Latrobe Valley—implemented CodeR, a remote coding solution which enabled the hospital to scan records easily and securely to a remote coding platform for coding by iMedX qualified and experienced coders.

THE CHALLENGE

Being a regional hospital with paper records, Maryvale Private Hospital historically needed coding staff onsite to complete the clinical coding. In 2020, the hospital had both coders apply for long service leave for extended periods of time, and were advertising for onsite clinical coding replacement. With this challenge and the need for onsite coding due to paper records there was a risk that the coding turnaround time would increase thus interrupting the timeliness of the revenue stream.

In meeting with Maryvale Private Hospital, it became apparent that our values regarding coding quality, accuracy, productivity and timeliness were aligned.

Through iMedX capability to provide CodeR, iMedX Remote Coding Solution for hospitals with paper records, HIS expertise, plus a continuous clinical coding service, iMedX was able to effectively fulfil the hospital’s requirements.

“On behalf of the team at Maryvale Private Hospital, we’ve really valued the contribution the iMedX team have made through our partnership. The CodeR platform was simple to learn and implement, providing our staff reliable and experienced clinical coding support for the remote coding of our paper records. The iMedX team are able to view the records easily and quickly through CodeR and then enter the accurate codes directly into our PAS. We have also found it especially valuable being able to leverage the experience of the iMedX team to support us with our Coding Auditing and with their knowledge of the Private Health sector funding model. Thank you iMedX team.”

Susan Chan, Finance Manager

MARYVALE PRIVATE HOSPITAL AT A GLANCE

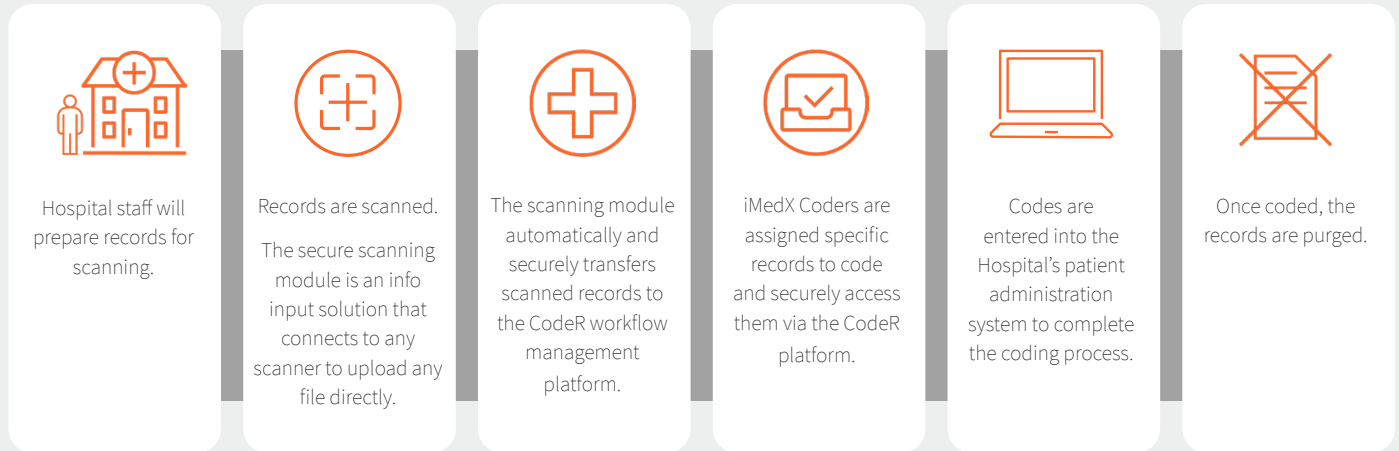
- With 46 beds, Maryvale Private Hospital is an acute medical and surgical hospital providing a comprehensive range of medical, surgical and consulting services.
- The hospital services the Gippsland municipalities of East Gippsland, Wellington, Latrobe, Baw Baw, South Gippsland and Bass Coast.
- Founded in 1991, the hospital has cared for over 55,000 patients.

CodeR AT MARYVALE PRIVATE HOSPITAL

- Remote coding solution for paper-based records.
- CodeR integrates with any scanner for seamless and easy scanning of paper records.
- iMedX Australian qualified and experienced coders remotely code the medical record through the CodeR document management platform and then enter the codes directly into the hospitals patient management system to complete the coding process.

THE SOLUTION

iMedX deployed CodeR, enabling Maryvale Private Hospital to digitise their records for Coding and allowed remote access to iMedX highly experienced Australian coders.



To ensure smooth adoption, iMedX worked with the Maryvale Private Hospital team to align with their internal processes and ensure the CodeR solution was tailored to suit their needs. Onsite training was conducted with the team in addition to ongoing remote training and support.

CodeR Features

- Simple scanning module that is easy to learn and implement.
- Integrates with any scanner and provides a web-portal supported by all browsers.
- Quick and easy implementation allowing for immediate clinical coding.
- All data is securely hosted in Australia SOC II and ISO27001 approved data centre.

OUTCOMES FOR MARYVALE

- Revenue cycle efficiency—records are coded within 48 hours of being scanned allowing for prompt billing to the health funds.
- Operations simplification—Maryvale Private Hospital doesn't need to resource a coding professional onsite, rather a clerical role that is more straightforward to resource and train.
- Business continuity—through the iMedX CodeR pool and remote coding platform, CodeR delivers a continuous service, ensuring continuity of coding 24/7/365.
- Clinical documentation improvements—partnering with iMedX allows Maryvale Private Hospital to access our extensive expertise in both Australia & New Zealand hospitals with respect to benchmarking, clinical documentation improvement and auditing, providing significant broad ranging hospital benefits.

Discover How We Can Benefit Your Organisation

Contact us today to learn more about our remote coding solution, CodeR and see how you can create a continuous, secure and efficient coding workflow.

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